

## COMPANY OVERVIEW

Priority Care Services LLC is a HUBZone-certified, Hispanic American-owned small business providing 24/7 home and hospital care services across Puerto Rico. Founded in September 2015 and headquartered in San Juan, the company is led by Ángel A. Abad Martínez, RN BSN CWCSN — a Registered Nurse with specialized certification in wound and skin care. With over a decade of uninterrupted federal contract performance, Priority Care Services delivers clinically supervised, compassionate care to veterans, elderly individuals, and persons with disabilities through a trained, screened, and fully supervised workforce.

### NAICS & PSC

<b>621610</b>	Home Healthcare Services
<b>485991</b>	Special Needs Transportation
<b>624120</b>	Services for the Elderly and Persons with Disabilities
<b>PSC CODES</b>	S299 · V212 · V222 · V999

## CORE COMPETENCIES

- ✓ **24/7 Homemaker & Home Health Aide Services**
- ✓ **Activities of Daily Living (ADL) Assistance**
- ✓ **Personal Hygiene & Patient Support**
- ✓ **Medication Reminder Assistance**
- ✓ **Home & Hospital Care Services**
- ✓ **Patient & Family Health Education**
- ✓ **Wound & Skin Care Support (non-clinical)**
- ✓ **Meal Preparation & Nutrition Assistance**
- ✓ **Light Housekeeping & Patient Environment Care**
- ✓ **Passive Exercise & Mobility Support**

## DIFFERENTIATORS

### Clinically Led Organization

Owner is an active RN BSN with Certified Wound Care Specialist (CWCSN) credentials, providing direct clinical oversight of all care delivery

### 15+ Years of Experience

Including 10+ consecutive years of uninterrupted VA federal contract performance in Puerto Rico

### RN & LPN Staff On-Site

Licensed nursing professionals integrated into staffing for quality assurance and care escalation

### Consultative logistics partner

Reliable round-the-clock availability across all of Puerto Rico

### Rigorous Caregiver Standards

All aides are trained, background-screened, and continuously supervised

### Federal Compliance Expertise

Deep familiarity with VA Community Care Network requirements, federal healthcare standards, and regulatory compliance

### HUBZone Certified

Actively supports federal socioeconomic contracting goals in underserved communities

### High Patient Satisfaction

Consistent quality outcomes driven by personalized, patient-centered care protocols

## PAST PERFORMANCE

### U.S. Department of Veterans Affairs (VA)

*Homemaker / Home Health Aide Services / VA Community Care Network / Puerto Rico*

10+ Years Continuous Service Providing 24/7 ADL support, personal hygiene assistance, and homemaker services to eligible veterans across Puerto Rico under ongoing federal contract.

### Office of the Advocate for the Elderly (OPPEA)

*Home Health Aide & Personal Care Services / Puerto Rico*

Delivering personal care, mobility support, and homemaker assistance to elderly clients referred through Puerto Rico's Office of the Advocate for the Elderly.

### Automobile Accident Compensation Administration (ACAA)

*Home Care & Health Aide Services Puerto Rico*

Supporting accident victims requiring in-home recovery care, personal assistance, and activities of daily living support under ACAA authorization.

### Private Patient Care Services

*Home & Hospital Care Puerto Rico*

Providing private-pay home care, patient placement, and caregiver staffing for individuals and families requiring personalized care solutions.

## COMPANY DETAILS

<b>Business Name:</b>	PRIORITY CARE SERVICES LLC
<b>Business Address:</b>	Urb. Reparto Metropolitano 968 Calle 42 SE, San Juan, Puerto Rico
<b>CAGE CODE:</b>	7HQE6
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